

## **OTE continues to provide all its services to electricity and gas market participants**

*Despite the declared state of emergency in the Czech Republic, OTE, a.s., reliably ensures the performance of its activities for all electricity and gas market participants.*

Dear business partners, market participants, friends OTE,

The Czech Republic is experiencing a very critical period and it remains unpredictable when and how powerful the peak will occur and how far consequences and impacts of the pandemic will reach. Ensuring a secure and reliable energy supply without impacting the electricity and gas markets is one of the cornerstones of crisis management. OTE is well aware of its social responsibility. That is why OTE, a.s., has taken a set of decisions on how to prevent negative impacts on our markets and on processes imposed by Czech law and, last but not least, to minimize the potential health threat to our employees.

After taking necessary operational, technical and safety measures in the area of work organization, we remain fully capable to provide all our services to the full extent and in the respective quality (including access to the CS OTE system and to our market platform). I strongly believe that these changes have been made without any negative impact on your business and that you might not even notice them. Thanks to the robust and stable IT solution, multiple communication security and excellent preparedness of our employees, the entire OTE team is able to work from home. We have been regularly practicing and preparing for such non-standard situations.

The working hours of the Market Department, the Electricity Balances Department and the Gas Balances Department have remained unchanged. For easier, faster and better communication, we have significantly strengthened contacts to Helpdesks of individual departments, which will allow you to contact us.

We wish you mainly health and moral strength to overcome the crisis, and we sincerely hope to be able to work in standard operating mode soon.

On behalf of the whole OTE team Mr. Aleš Tomec, the Chair of the Board

OTE, a.s.

Stock company OTE, a.s., (OTE) operates the electricity market in the Czech Republic since 2001 and the gas market since 2010. OTE provides comprehensive services to individual electricity and gas market participants. OTE is according to §20a of Act no. 458/2000 Coll., on business conditions and the performance of state administration in the energy sectors and amending certain laws (Energy Act), as amended, the licensee for the market operation which includes the electricity and the gas market in the Czech Republic. Since 2002 OTE organizes trading on day-ahead and later on intraday and block electricity markets and since 2010 also on the intraday gas market. OTE also provides electricity and gas market participants with continuous processing and exchange of data, information used for clearing and financial settlement of imbalances between the contractual and actual values of supply and consumption of electricity and gas and administers the supplier change of both commodities.

Simultaneously OTE manages the Czech Emission Trading Registry (greenhouse gas emitting allowances). Since 1 January 2013 OTE is responsible for the administration of the system for payment of Renewable Energy Sources subsidies. OTE is established by the ERO as a Nominated Electricity Market Operator (NEMO), which will provide a coupling of day-ahead and intraday markets. OTE also reports business data from OTE's short-term markets to the database of the Agency for the Cooperation of Energy Regulators (ACER) for market participants. For more information: [www.ote-cr.cz](http://www.ote-cr.cz).