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OTE, a.s.

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Shares of electricity and gas suppliers in 2024 - interest in switching suppliers is increasing

It has been almost 20 years since every customer of electricity can choose their supplier. In the gas market, this option has been in place for 18 years. Functioning open energy markets, both in the Czech Republic and within the framework of international cooperation, enable consumers to freely choose a supplier, and thus better conditions for consumers, not only from the point of view of commodity prices themselves, but also of additional accompanying services. Also for this reason, there is vigorous competition in the field of energy supplies in the Czech Republic.

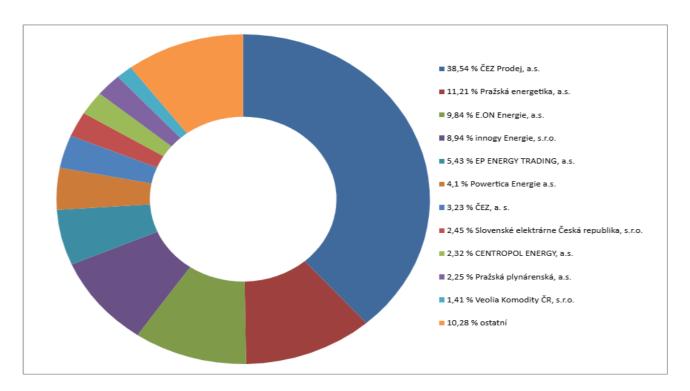
As can be seen from the statistical data of the market operator, which administers supplier changes in the Czech Republic, interest in changing energy suppliers has not abated even in 2024. Last year, 579,344 customers decided to change their electricity supplier, and a total of 204,696 customers decided to change their gas supplier. Thus, interest in changing electricity and gas suppliers is still at high levels. In the gas market, this is a more than twenty percent increase in changes compared to 2023, when 171,306 supplier changes took place.

Customers change suppliers for many reasons, whether due to the end of fixed-term contracts, price developments on the electricity market or gas market, or because of additional services offered beyond the scope of electricity or gas supply, or due to generally better information about the market situation. The data show that last year, customers most often switched to larger suppliers, such as ČEZ Prodej, PRE and E.ON. However, the majority of supplier changes traditionally take place at the beginning of January, but as can be seen from OTE's statistics, customers' efforts to change their supplier can also be seen in the following months. Most customers switched suppliers in 2021, which was marked by the onset of the energy crisis. At that time, however, the changes were mainly influenced by the collapse of some suppliers.

"The results of the statistics for the past year show that the electricity and gas supply market in the Czech Republic is functioning. Customers have learned to navigate the market environment, they monitor price developments and the associated various price offers from which they choose the most advantageous. We are happy to help with this, both from the point of view of the administration of the entire process of changing suppliers, and also by organizing short-term markets that provide price signals", says Michal Puchel, chairman of the company's board of directors OTE, a.s.

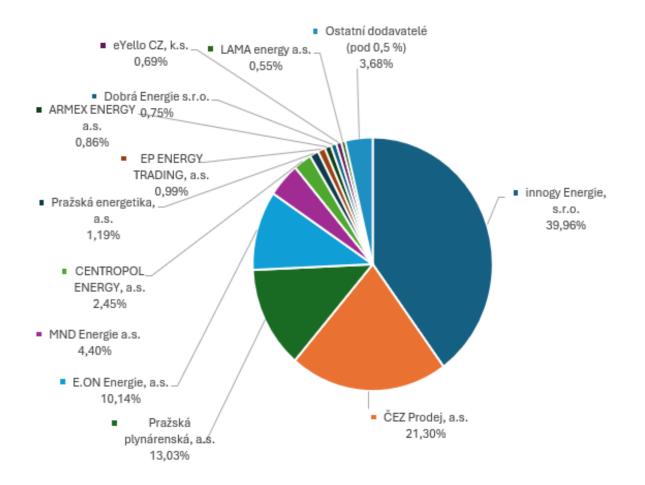
"The electricity market in the Czech Republic is open to all consumers of electricity and gas. Each of them can choose a supplier according to their decision. I am pleased that the market operator and its system smoothly processes these transitions between suppliers, regardless of the reason for the change of supplier, the situation on the electricity market and the gas market, and overall thus contributes to the development of the energy industry as a whole," adds Igor Chemišinec, deputy chairman of the OTE board of directors.

The share of electricity suppliers in the number of offtake and transmission points in the electricity industry as of December 31, 2024.



The ranking of the largest electricity suppliers remained unchanged compared to the previous year.

The share of gas suppliers in the number of collection and delivery points in the gas industry as of December 31, 2024.



At the end of 2024, the OTE system registered more than 6.5 million electricity take-off points that are connected to the Czech electricity system, and more than 2.75 million gas take-off points that are connected to the Czech gas system. In addition to supplier changes, the system also records all metered deliveries and withdrawals of electricity and gas from individual suppliers into the system and their assignment to the relevant suppliers and billing entities.

To ensure a transparent electricity and gas market and the supply of electricity and gas to individual customers, the market operator organizes an organized short-term market in the Czech Republic as one of the integral parts of the functional electricity and gas trading model. Short-term markets are, among other things, a reliable guarantee for the development of competition, which allows buyers to achieve more interesting prices for both commodities.

OTE, a.s.

OTE, a.s., holds a license for market operator activities, which includes the electricity and gas market in the Czech Republic. A Nominated Electricity Market Organizer (NEMO) is established by the Energy Regulatory Office, which ensures a unified connection of the day and intraday markets. It acts as the National Administrator of the Permit Trading Register.

As a market operator and nominated organizer of the electricity market, OTE ensures, among other things, the organization of trading on the daily, intraday electricity market and the intraday gas market in the Czech Republic, and in this activity participates in the organization of the unified EU electricity market. It performs accounting and financial settlement of imbalances between the contractual and actual values of electricity and gas supplies and withdrawals and ensures the administrative change of the supplier of both commodities. It also provides the participants of the electricity and gas market in the Czech Republic with continuous processing and exchange of data and documents for their activities on the electricity market and the gas market, and reports business data from short-term OTE markets to the database of the Agency for the Cooperation of Energy Authorities (ACER).

In the name of the Czech Republic and on its account, it supplies settlement entities or takes gas from them when receiving or providing international aid in the gas industry. It administers and pays out compensation payments according to the Act on Measures for the Czech Republic's Transition to Low-Carbon Energy.

It is responsible for the administration of the system for the payment of support for supported energy sources. It issues and registers guarantees of the origin of energy and keeps records of the implementation of the use of renewable resources in transport. It ensures many other activities contributing to the development of the energy sector in the Czech Republic and Europe.

More information can be found at <u>www.ote-cr.cz.</u>